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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re the Application of:

CHAN

Serial No.: 09/482,969

Filed: January 12, 2000

Atty. File No.: 4366-6

For: "AUTOMATIC GREETING FOR
CALL CENTERS"

BOX AF

Commissioner for Patents
Washington, D.C. 20231

Group Art Unit: 2645

Examiner: Anwah, Olisa

AMENDMENT AFTER FINAL

CERTIFICATE OF FACSIMILE TRANSMISSION

I HEREBY CERTIFY THAT THIS PAPER IS BEING
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ON December 4, 2002.BY: Sheridan Ross P.C.BY: [Signature]

Dear Sir:

Applicant submits this Amendment After Final to address the Office Action having a mailing date of September 18, 2002. Although the Applicant believes that no fees are due for filing this Amendment After Final, please charge any such fees deemed necessary to Deposit Account No. 50-1602.

Please amend the above-identified patent application as follows:

IN THE CLAIMS:

Please amend Claims 7, 10, 12, and 17 as follows:

7. (Amended) The method claimed in claim 1, wherein:

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said step of initiating a call includes dialing a telephone number associated with said first party and said initial audible signal is received from the location associated with the first party during said call.

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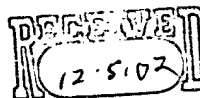
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FACSIMILE COVER SHEET

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Please deliver the following page(s) to:

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